

How to find a Delta Dental participating provider

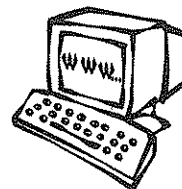
First, determine the Delta Dental plan(s) you are looking at for your dental benefits. You can find the plan name on the benefit summary supplied by your employer or on your identification card.

- ▶ **Delta Dental PPO** – In-network benefits are available through providers who participate in the Delta Dental PPO network. (See your benefit summary for specific coverage levels by network.)
- ▶ **Delta Dental Premier** – In-network benefits are available through providers who participate in the Delta Dental Premier network. (See your benefit summary for specific coverage levels by network.)
- ▶ **DeltaCare** – Benefits are available *only* through providers who participate in the DeltaCare network.
- ▶ **Delta Dental PPO Plus Premier** – In-network benefits are available through providers who participate in either the Delta Dental PPO or Delta Dental Premier networks. (See your benefit summary for specific coverage levels by network.)

Second, choose one of the following methods to identify a participating provider who is in your plan:

Internet

If you have access to the Internet, you may use our website (www.deltadentalky.com) and request the information by city, state, zip code, provider's name or specialty.



Fax Back

If you have access to a fax machine, you may call the Delta Dental customer assistance line at 1-800-955-2030 (select option 4) and request a directory by zip code (you may select as many as 5 zip codes) and it will be faxed to you in 5-10 minutes.



Telephone

You may call the Delta Dental customer assistance line at 1-800-955-2030 (select option 4) and request a list of providers by zip code and the system will read those selections to you.



Customer Service

You may call a Delta Dental customer service representative at the same toll free number listed above and ask if your provider is participating in the network associated with the plan that you have chosen.

Call Your Provider

You should call your provider's office and ask if he/she participates in the network associated with the plan that you have chosen.

It is important that you verify a provider's status each time you seek care as a provider contract may change. It is your responsibility to verify that the provider you use is contracted with the Delta Dental network associated with the plan that you have chosen. If you receive treatment from a non-network provider, your benefits may be paid at a lower percentage or you may be balance billed.



DeltaVision Discount Program

EyeMed offers savings to Delta Dental Members



VISION WELLNESS

Regular eye examinations play a crucial role in ensuring healthy vision and overall health.

- An eye examination can not only detect vision problems, but also can detect the early stages of serious health problems such as diabetes and hypertension.
- 1 in 4 children has an undetected vision problem that can interfere with learning, according to the Vision Council of America.
- Undetected eye diseases can lead to worsening eyesight and in some cases irreversible vision loss.

Great Savings— Up to 35% off eyewear

Choose from any available frame including quality name-brand products such as Brooks Brothers®, Anne Klein®, Vogue® and more at provider locations.

With EyeMed Vision Care, Delta Dental members have access to over 30,000 vision care providers nationwide at 16,000 locations including optometrists, ophthalmologists, opticians and the nation's leading optical retailers:

LENSCRAFTERS®



PEARLE VISION®

Sears
Optical

It's easy! To request your discount, simply present your Delta Dental Member ID Card when you arrive at the provider office or location. Your EyeMed provider will take care of the rest!

To learn more about the EyeMed Vision Care Discount Plan or other great discounts available to Delta Dental members, please visit www.eyemedvisioncare.com/deltadental.

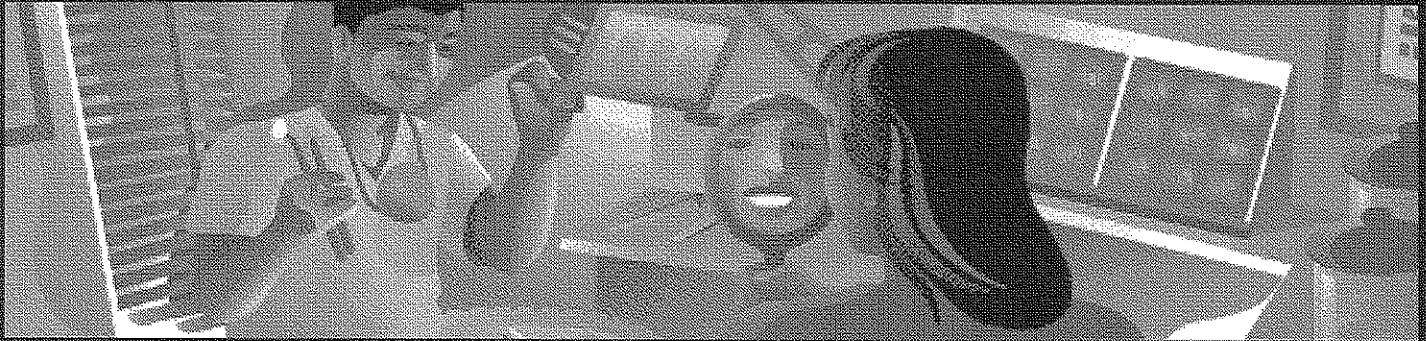
Don't have access to the Internet? You can call EyeMed's Customer Care Center toll-free at 1-866-246-9041.

Call today to schedule an appointment!

See Other Side For Details.

Check www.eyemedvisioncare.com/deltadental or call 1-866-246-9041 for EyeMed provider locations.

www.deltadentalky.com



Delta Dental of Kentucky invites subscribers to log on!

Features of the website allow you to:

- **Check your benefit information**
 - covered services under your plan
 - deductibles and/or copayments
 - benefit maximums
 - waiting periods
 - accumulated maximums and deductibles used to date
 - limitations and exclusions
- **Check your claim status and claim history**
- **Find Delta Dental participating providers in your area**
- **Request a new identification card or print a temporary card**
- **Send our Customer Service department an inquiry after business hours**
- **Find out what's new at Delta Dental**



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1-800-955-2030**